

## Christmas Bus competition - terms and conditions

### **TERMS AND CONDITIONS OF SHOPRITE BUS TICKETS 2019 COMPETITION CONDUCTED BY SHOPRITE CHECKERS (PTY) LTD:**

All participants, by entering this Competition, agree to be bound by these terms and conditions:

1. Shoprite Checkers (Pty) Ltd ("the Promoter") is conducting this promotional competition (the "Competition").
2. The Competition is open to all South African residents who are in possession of a valid South African identity document, passport or document of proof of South African residency. Any director, member, partner, employee, agent or consultant of the Promoter, the marketing service providers or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members may not enter or participate in the Competition and will automatically be disqualified upon entry.
3. The competition is only open to customers who are aged 18 and above.
4. This promotional competition is open from 4 November 2019 and ends at midnight on 1 December 2019. Any entries received after the closing date will not be considered.
5. To enter, participants are required to:
  - a. Complete an entry form on the official Shoprite Facebook page: <https://www.facebook.com/ShopriteSA/>;
  - b. All entry form fields need to be filled in correctly with accurate and correct data. It is a specific requirement that entrants provide the Promoter with a contactable cell phone number;
  - c. There is a specific field in the entry form where you are required to indicate why you want to go home for Christmas and who you would want to take with you; and
  - d. Indicate where you currently stay and where you would want to travel to.
  - e. All entries are valid throughout the duration of the competition.
6. Participants must enter their correct/legible contact details. If a winner has given incorrect contact details, the Promoter reserves the right to select another winner in terms of these rules.
7. Participants have the opportunity to win 1 (One) of 333 (Three Hundred and Thirty Three) R3000.00 (Three Thousand Rand) Shoprite voucher:

- a. The purpose of the voucher is to purchase 2 (Two) Bus tickets from the Money Market counter to anywhere in South Africa for Christmas.
  - b. (R1500.00 (One Thousand Five Hundred Rand) for your bus ticket and R1500.00 (One Thousand Five Hundred Rand) for your friend/family member's bus ticket).
8. Winners will be randomly selected every week using an automated electronic selection tool.
9. Winners will be contacted directly by a fulfilment company approved by the Promoter within 1 (One) week of the selection taking place. The Promoter (or their agent) will endeavor to contact the prize winner twice every day for 5 (Five) consecutive working days after their name is selected. If the prize winner cannot be contacted during this period, the prize will be forfeited and another winner will be selected in accordance with the rules.
10. All winners will be required to provide their names, ID numbers and contact details and to sign an acknowledgment of receipt of the prize upon request.
11. Once the winner's details have been verified and the process explained, a Shoprite voucher code will be smsed to the winner on their cell phone number as provided to the Promoter.
12. The winner will need to take the Shoprite voucher code into their nearest Shoprite store and ask the store manager or cashier to assist in transferring the voucher code onto a gift card.
13. The gift card can then be used at the Shoprite Money Market counter to purchase your bus tickets.
14. Winners are welcome to use any leftover money on the gift card for in store purchases (Example: if the 2 bus tickets only add up to R2000, they may use the remainder of the money on the gift card in store).
15. The Promoter is not responsible for any undelivered prizes due to any incorrect details being provided by the winner with regards to incorrect cell phone numbers and no replacements will be made.
16. A copy of these rules can be found on the following website [www.termsconditions.co.za](http://www.termsconditions.co.za) throughout the period of the competition or can be obtained from the Shoprite Checkers Consumer Call Centre on telephone number 0800 01 07 09.
17. Failure to claim a prize within a period of 1 (One) month from the date of the draw and/or a refusal or inability to comply with these terms and conditions will result in the disqualification of the relevant winner and a new winner will be drawn in their place at the sole discretion of the Promoter.
18. The Promoter reserves the right to carry out reasonable due diligence to confirm

eligibility of the participant/winner.

19. Winners will be announced on selected national media channels, social media, our website and by participating in this competition, the winner gives permission for their name and picture to be used in advertising and/ or media free of charge. By entering this competition, prize winners consent to the publication of their name by the Promoter.
20. Any personal data submitted by you will be used solely in accordance with current South African data protection legislation and the Promoter's privacy policy.
21. The prize is not transferable and not exchangeable for cash.
22. The Promoter shall have the right to change or terminate the Competition immediately and without notice, if deemed necessary in its opinion and if circumstances arise outside of their control. In the event of such change or termination, all participants agree to waive any rights that they have in respect of this promotional competition and acknowledge that they will have no recourse against the Promoter or its agents.
23. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
24. Neither the Promoter, its agents, its associated companies, nor any directors, officers or employees of such, shall be liable for any loss or damage, whether direct, indirect, consequential or otherwise arising from any cause whatsoever, which may be suffered by a participant resulting from participation in this promotion or the use of any prize.
25. The judges' decision is final and no correspondence will be entered into.
26. Participation in the promotional competition constitutes acceptance of the promotional competition rules and participants agree to abide by the rules.
27. In the event of a dispute in respect of any aspect of the competition and/or these terms and conditions, the decision of the Promoter will be final and binding and no correspondence will be entered into.
28. The Promoter shall not be responsible for any lost, damaged, delayed, incorrect or incomplete entries for any reason whatsoever. Proof of sending of an entry will not be accepted as proof of receipt of such entry.
29. The Promoter is not liable for any technical failures affecting participation in the competition and assumes no liability whatsoever for any entry that has been omitted from participation for any reason whatsoever. Proof of sending will not be accepted as proof of receipt.
30. The Promoter may refuse to award the prize if entry procedures or these terms and conditions have not been adhered to or if it detects any irregularities or fraudulent practices.

31. Any finalists/winners suspected of committing fraud will also not qualify to win in any future promotions run by the Promoter or their agents.
32. Similarly, any finalists/winners suspected of committing fraud in any previous promotions run/managed by either the Promoter or its agents will automatically be disqualified from this Promotion.
33. No applications from agents, third parties, organised groups or applications automatically generated by computer will be accepted. No incomplete or corrupted entries will be accepted. Entries will only be accepted if they comply with all entry instructions.
34. Any attempt to use any tactics to enter or vote more than the stated limit may result in disqualification and all associated entries and/or votes will be void. Entries or votes generated by script, macro, bot, commercial contest subscription, incentives or other means not sponsored by the Promoters, vote-swapping sites, voting software, entering service sites or any other automated means and entries or votes by any means that subvert the entry/voting process or do not conform to the terms or spirit of these competition rules, will void the entry/votes and may disqualify the entrant.
35. Winners may not win a Promotional competition more than once within a 90-day period. Any winners drawn who have won a promotion in the last 90 days will be disqualified from the Competition and another winner will be drawn. No person may win two prizes for this promotion.
36. It is an express terms of this promotion that the Promoter shall in no way be liable to the winners for any damage / injury / discomfort / death which may occur during the travelling of the winners to their respective destinations due to an accident, be it due to the negligence of the driver or not and winners shall hold the Promoter completely harmless against any claims in this regard.